

# Fresh Hotel

SAFE STAY

**#SafeStay**

# Fresh Hotel

SAFE STAY

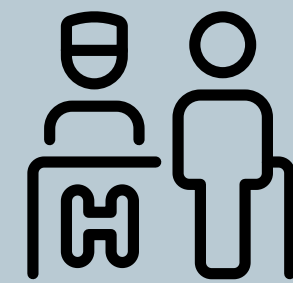
**Safe Stay** is **Fresh Hotel's** safety protocol that focuses on enhanced cleaning practices, contactless social interactions, and strict workplace policies to meet the new challenges and expectations presented by **COVID-19**.

**#SafeStay**

# A Carefree & Safe Experience

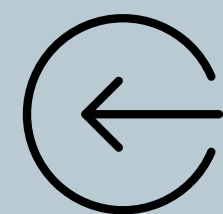
throughout your stay with us.

[#SafeStay](#)



# Guest Check-in

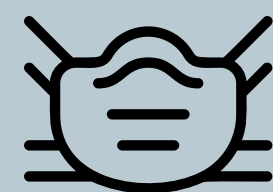
Safety at the reception desk



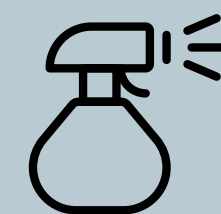
Single point of access



Simplified check-in procedures



Visors/Masks worn by receptionists at all times



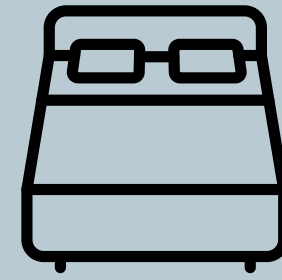
Sanitisation of entrance door handles, reception desk surfaces and buttons



Disinfection of room keys and equipment

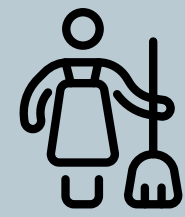


Guest luggage disinfection and handling strictly with gloves



# Guest Rooms

## Safety measures for rooms & suites



Guest rooms thoroughly cleaned, disinfected and aired



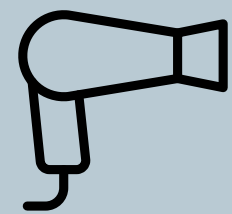
Water quality testing, A/C cleaning and disinfection



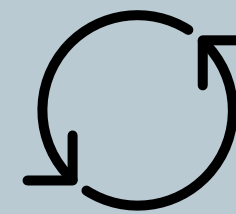
Hand sanitisers in every room



Room-cleaning during stay only at guest's request



Hotel blow dryers removed from all rooms



Rooms sold in a rotational system —1 day of stagnancy— when possible

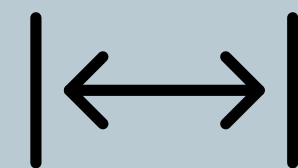


# Restaurants & Bar

Our food safety standards



No breakfast buffet - only à-la-carte orders



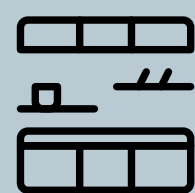
2-meter spacing and reduced seating capacity



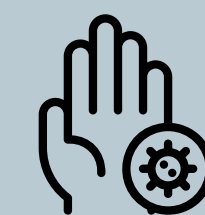
Choice of digital or single-use disposable menu option



Thorough washing of all ingredients



Sanitisation of kitchen surfaces and equipment

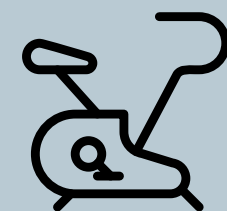


All staff wear masks and gloves for preparation and serving

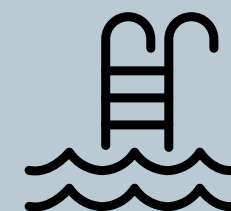


# Leisure Areas

Hassle-free workouts and relaxation



Pre-booking required for the gym



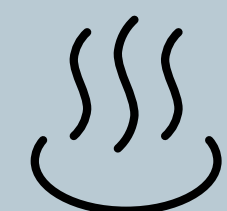
Increased pool water quality monitoring



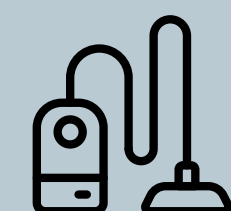
Maximum 7 people allowed in the pool



Face masks worn during SPA treatments



Sauna not in operation



Deep cleaning and sanitisation of all leisure areas

# Fresh Hotel

## SAFE STAY

If you observe disturbing symptoms before your arrival (such as high fever, cough, shortness of breath and trouble breathing), please contact the NPHO (+30) 210 5212000 immediately or go by your own transport to the nearest infectious hospital.

In the event of justified concerns regarding your state of health, we have the right to cancel your reservation and ask to change the date of stay, in the interests of employees and other guests' health. All items that have been removed from rooms for hygiene reasons, can be returned at guest's request. We reserve the right to measure temperature.

In the new situation all our employees have been thoroughly trained in health and safety rules. The implemented measures will minimise the risk of coronavirus infection.

**#SafeStay**



# Stay Fresh!

FRESH HOTEL

**#SafeStay**