Fresh Hotel
SAFE STAY

#SafeStay
Safe Stay is Fresh Hotel's safety protocol that focuses on enhanced cleaning practices, contactless social interactions, and strict workplace policies to meet the new challenges and expectations presented by COVID-19.
A Carefree & Safe Experience

throughout your stay with us.

#SafeStay
Guest Check-in
Safety at the reception desk

- Single point of access
- Simplified check-in procedures
- Visors/Masks worn by receptionists at all times
- Sanitisation of entrance door handles, reception desk surfaces and buttons
- Disinfection of room keys and equipment
- Guest luggage disinfection and handling strictly with gloves
Guest Rooms

Safety measures for rooms & suites

- Guest rooms thoroughly cleaned, disinfected and aired
- Hand sanitisers in every room
- Hotel blow dryers removed from all rooms
- Water quality testing, A/C cleaning and disinfection
- Room-cleaning during stay only at guest's request
- Rooms sold in a rotational system —1 day of stagnancy— when possible
Restaurants & Bar
Our food safety standards

- No breakfast buffet - only à-la-carte orders
- 2-meter spacing and reduced seating capacity
- Choice of digital or single-use disposable menu option
- Thorough washing of all ingredients
- Sanitisation of kitchen surfaces and equipment
- All staff wear masks and gloves for preparation and serving
Leisure Areas
Hassle-free workouts and relaxation

- Pre-booking required for the gym
- Increased pool water quality monitoring
- Maximum 7 people allowed in the pool
- Face masks worn during SPA treatments
- Sauna not in operation
- Deep cleaning and sanitisation of all leisure areas
If you observe disturbing symptoms before your arrival (such as high fever, cough, shortness of breath and trouble breathing), please contact the NPHO (+30) 210 5212000 immediately or go by your own transport to the nearest infectious hospital.

In the event of justified concerns regarding your state of health, we have the right to cancel your reservation and ask to change the date of stay, in the interests of employees and other guests’ health. All items that have been removed from rooms for hygiene reasons, can be returned at guest's request. We reserve the right to measure temperature.

In the new situation all our employees have been thoroughly trained in health and safety rules. The implemented measures will minimise the risk of coronavirus infection.

#SafeStay
Stay Fresh!
FRESH HOTEL

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